WEB SITES ARE FOR PEOPLE

MATTHEW REIDSMA
GRAND VALLEY STATE UNIVERSITY
Find a Bathroom

Looking for a pit stop? Search, view, rate, and add bathrooms! Download the application for iPhone and Android so you can enjoy the go while you are on the go!
Enter Your Birthday

We need to confirm that you have been potty trained!
Terms and Conditions
Stuff you should know before you go!

CHARMIN SIT OR SQUAT MOBILE APPLICATION TERMS OF USE AGREEMENT

Last Revised October 31, 2011

PLEASE READ THIS DOCUMENT CAREFULLY! IT CONTAINS VERY IMPORTANT INFORMATION ABOUT YOUR RIGHTS AND OBLIGATIONS, AS WELL AS LIMITATIONS AND EXCLUSIONS THAT MAY APPLY TO YOU IF YOU REGISTER, PARTICIPATE IN AND/OR USE THE CHARMIN SIT OR SQUAT MOBILE APPLICATION.

The following Terms of Use Agreement ("Terms of Use") governs use of the Charmin Sit or Squat Application ("Application") provided by Charmin, a subsidiary of Procter & Gamble, to access Charmin Sit or Squat Online Service ("Service").
Terms and Conditions
Stuff you should know before you go!

You must scroll to the bottom of the Terms and Conditions before agreeing.

DATA COLLECTION: The App uses a third party targeting service provider Google Analytics to collect aggregated anonymous usage data and your mobile device UDID (unique phone Identifiers) and/or IMEI (International Mobile Equipment Identities) to P&G and Google servers. Your use of the App is further subject to Google Analytics Terms of Service.

http://www.google.com/analytics/tos.html and
http://www.procterandgallagher.com/consumer/Terms_of_Service

OK

Decline Accept
Terms and Conditions

Stuff you should know before you go.

Sit Or Squat uses Facebook Connect. By clicking "Agree" you agree that this functionality may transfer personal data about you or your device to Facebook without action by you. If you do not agree, please click "Cancel" to exit the app.

If you do not agree to the above terms and conditions, do not download or use the Charmin Sit or Squat App.

Agree  Cancel
Enjoy the go while you are on the go!

Need a pit stop? Find and review bathrooms all over the world.

Login with Facebook

Continue without logging in

sitOrSquat by Charmin

P&G Terms and Conditions  SitOrSquat Terms and Conditions  Privacy Policy
LOOKING FOR A PIT STOP?

LOOK FOR THE GREEN SIT MARKER

IF YOU DON'T SEE A BATHROOM ADD ONE HERE

“SQUAT” MARKER

“CLOSED” MARKER
These wonderfully intricate things we build have become part of people’s lives, things they use every day.

*Trent Walton*
Indifference towards people and the reality in which they live is the one and only cardinal sin in design.

Dieter Rams
People may think that design is about screens, objects, or logos, but it’s actually about people.

Kendra Shimmell

https://twitter.com/MrAlanCooper/status/263730888678993921
Your members don’t come to the library to find books, or magazines, journals, films or musical recordings.

Hugh Rundle

They come to hide from reality or understand its true nature. They come to find solace or excitement, companionship or solitude.

Hugh Rundle
“The Web is people all the way down.”

Frank Chimero
What's on your mind?

Matt Brown

Communication Designer at Facebook
Studied English at Indiana University
Lives in San Francisco, California
Married to Tiffani Jones Brown

Friends 439
Photos 173
Map 89
Likes 53

Recent Activity
Matt likes Mountain Biking.
Matt subscribed to Tom Watson's updates.

Last Weekend / SF Moma (16 photos)

2nd Anniversary Backpacking — Point Reyes (3 photos)

https://www.facebook.com/about/timeline
Tutorial Objectives

- Locate *Summon*
- Locate the *quick links*
- Locate *library news*
- Use the *left navigation links* to locate library resources and information

http://www.youtube.com/watch?v=IaFjNyLuENk
WHERE AM I?
WHAT CAN I DO HERE?
HOW DID I GET HERE?
WHERE CAN I GO?
HOW DO I GET THERE?

WHERE AM I?
WHAT CAN I DO HERE?
HOW DID I GET HERE?
WHERE CAN I GO?
HOW DO I GET THERE?

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HOW DO I GET THERE?

USER
JOURNEYS
The order in which a user visits various sites is a relationship among the sites which is likely to be important for the current task.

Jürg Nievergelt
Even simple tools take time to master. ... Taming complexity is a partnership between those who design and those who use.

Don Norman

Living with Complexity, p. 60.
AN INTERFACE THAT GUIDES
French Meadow, MLPS airport. (Good food, crummy ordering experience)
When finished, push green button

CAUTION: Do not insert flammable or toxic materials as they may cause fire or personal injury!
I have a friend who had a sheepdog, and he said whenever he had a party it would herd the guests.

Craig Dykers
“It would tap their ankles and their knees, until, by the end of the evening, everyone at the party was in one corner.

Craig Dykers

The dog was happy, but the important thing is that nobody noticed. As architects, I think, we have to try to be like the sheepdog at the party.

Craig Dykers
OH "When designing a moment, always think of the scene before and the scene after."

https://twitter.com/johnmaeda/status/292249488876240898
How to Check Out E-books from the Library for Your E-reader or Mobile Device

The Kansas City Public Library has a growing collection of more than 2,000 e-books that you can check out for use on a variety of reading devices, such as the Kindle, Nook, and iPad. E-book borrowing requires a free Library account and PIN.

These instructions will focus on our downloadable e-books, which are provided to the Library through a service called OverDrive. The process for checking out e-books will be different depending on whether you are using a Kindle e-reader, a Nook or other supported e-reader, or a smartphone or tablet.

Note: The Library also has many more e-books that can be read online through EBSCOhost eBook Collection (no e-reader required).

Skip to instructions on how to get e-books for:

- Kindle
- Nook or Other Non-Amazon E-reader
- Mobile Device/Tablet

Lending & Availability

E-books checked out from the Library are readable for 21 days. You can check out up to 10 e-books (or digital audio books) at a time. When an item expires, it will be automatically returned and will no
Note: To read the Library's older, PDF-formatted e-books on a mobile device, you must download a third-party e-book reader app such as Bluefire or Aldiko.

## Troubleshooting

Due to the nature of technology and the publishing industry, the world of e-books and e-readers is always changing. Check this area regularly for troubleshooting tips and updates as they are discovered.

### Nook

If you’re having a problem, chances are someone else has had it, too. Search the [Nook support forum](#) and the [Adobe Digital Editions discussion forum](#).

**Error: “User not activated”**

When attempting to read a borrowed OverDrive e-book on the Nook, users have reported seeing the message “User not activated.”

Follow [these instructions](#) to reset Adobe Digital Editions and re-authorize your Nook.

- Note: If you still get the error message after reinstalling ADE and reauthorizing your computer and your Nook, you may need to reset your Nook to [factory settings](#) and start over. Do this under the Settings menu on your Nook. Be sure to back up any books you have previously saved to your device by copying them to your computer manually, as this function will wipe your Nook’s memory.
We are proud to announce our new Mac OS X app.

Paul Haddad
Seems some that if this sub is on policy stan

Mark Jardine
My generation had Michael Jackson, my generation's

Swipe to the right on a tweet to view the conversation and swipe left to view the tweet's details.
It’s designed so that whatever you do, you’ll get the mushroom.

Shigeru Miyamoto
You are looking for:

We're sorry, but this item is not available online.

Think this is an error? Let our eResources team know at erms@gvsu.edu.

Search the Library Catalog for this journal
Not Available Online? Order a copy from Document Delivery
Found a problem? Let our crack team of link fixers know!
You are looking for:

We're sorry, but this item is not available online.

Think this is an error? Let our eResources team know at erms@gvsu.edu.

Search the Library Catalog for this journal.

Not Available Online? **Order a copy from Document Delivery**

Found a problem? Let our crack team of link fixers know!
You are looking for:

We're sorry, but this item is not available online. *Think this is wrong?*

**Need This Item?**
We'll get you an electronic copy in 1 – 3 days.

**Order a Copy**

**Need Research Help?**
Meet with a peer consultant to find similar articles.

**Make an Appointment**

Search the Library Catalog for this journal

Not Available Online? Order a copy from Document Delivery

Found a problem? Let our crack team of link fixers know!
You are looking for:

Full Text Online from Academic Search Premier

Not Available Online? Order a copy from Document Delivery

Found a problem? Let our crack team of link fixers know!
Document Delivery

Request Item | View Items
---|---

Digital Copies

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Articles are available for 14 days from the date of receipt.

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View All Requests
### Document Delivery

- **Request Item**

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[View All Requests]
This project doesn't have any milestones

Milestones help you keep track of deadlines, events, and important dates related to a project. You can add them for yourself or assign them to someone else.

Add the first milestone or add 10 at a time

http://37signals.com/svn/posts/2322-design-decisions-new-basecamp-blank-slates
You have no requests.

Document delivery can get you electronic copies of articles and book chapters that GVSU doesn’t have online in a few days, or borrow books and more from other libraries, usually within a week.

Request an Item Now

Need a book fast? Get it directly from another Michigan Library
# Loan Request

Enter information below and press the Submit Information button to send.

## Describe the item you want

**Is this a Purchase Request?**
Choose "Yes" from the drop down box if you would like to see this title added to the Libraries collection.
Read more about our Purchase Request program [here](http://www.lib.uconn.edu/services/ill/AboutDDILL.htm).

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**Not Wanted After Date**

| **(MM/DD/YYYY)** | | 05/26/2012 |

**Will you accept the item in a language other than English?**
If yes, specify acceptable languages in the notes field.

| **Will you accept an alternate edition of this item?** | No |

**Notes**
Put any information here that may help us find the item, as well as any other pertinent information.
Document Delivery

Confirm that you want this article:

- **THIS IS AN ARTICLE OR BOOK CHAPTER**

  * **ARTICLE OR BOOK CHAPTER TITLE**
    When Work and Family are in Conflict: Impact on Psychological Strain Experienced by Social Workers in Australia

  * **PAGES**
    355–371

- **BOOK, JOURNAL, OR WORK TITLE (PLEASE DO NOT ABBREVIATE)**

  Australian social work

- **ARTICLE AUTHOR**

  Kalliath, Parveen

- **DATE**

  2012–09

- **VOLUME OR CHAPTER #**

  65

- **ISSUE OR EDITION**

  3

- **PUBLISHER**

  + Add More Information

Sorry that SocIndex With Full Text didn’t have this, but we’ll try to get it for you.

Get This For Me

Articles usually take 1-3 days.
Sorry that SocIndex With Full Text didn't have this, but we'll try to get it for you.

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Add Reserve Item for PHI 102

- THIS IS AN ARTICLE OR BOOK CHAPTER

ARTICLE OR BOOK CHAPTER TITLE

*BOOK, JOURNAL, OR WORK TITLE

*AUTHOR/EDITOR

Last, First

PAGES

DATE
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Request finished for transaction number 188005

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Digital Copies

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No Electronic Articles Received

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 Outstanding Requests
User experience isn’t about expert intuition, it’s about expert listening.

Whitney Hess
It Wasn’t Designed for Librarians!

Springer – DeWitt Wallace Library, Room 206

How the new Springer platform incorporates the latest mobile technologies and search capabilities for your users

Maura Diamond, Account Manager for Academic Libraries in the Midwest and Laura Brown, Executive Licensing Manager for Academic Libraries in Western US and Canada

The newest Springer platform was designed with your user in mind. The site features search results that are tailored to your institution, a layout that adapts to the device, and the fastest page loads in the industry. It’s a cool look at what publishing can look like in a digital world. Come join us for a brief tour of the new link.springer.com and how it’s making the lives of your users much, much easier!

http://libtechconf.org/program_overview/early-bird-sessions
WEAVE
Journal Of Library User Experience

Weave is an open-access, peer-reviewed journal for Library User Experience professionals published by Grand Valley State University Libraries.

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Why a Journal of Library User Experience?

Libraries now provide services rather than collections, and so the experience of library users is more important than ever. While new jobs are being created for User Experience librarians and Circulation departments are being renamed “User Experience” Teams, there is still no comprehensive, rigorous publication for Library UX professionals to share with and learn from their colleagues. WeaveUX helps practitioners and theorists come together to make libraries better.
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[Images of contributors]
THANK YOU