Through JTacq-Colored Glasses:

Streamlining the Acquisitions Process

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Goals for the Session

- Background Information
 - JTacq
 - University of Dubuque

Needs Analysis

Demonstration of JTacq

What is JTacq?

Open source collection development/purchasing application

Developed in 2004 by Jim Taylor

Who is the University of Dubuque?

- University of Dubuque:
 - □ Fall 2011
 - FTE: 1,653
 - No. of Full-time Faculty: 85
 - Programs: Professional Programs with a Liberal Arts Core
 - Acquisitions Statistics
 - Books: 3,031 (vol.)
 - Multimedia: 325 titles

Charles C. Myers Library's Needs

- Encourage Faculty, Staff, and Student Participation & Feedback
 - Librarian-Faculty Liaison Program
- Improve Acquisitions Workflow
 - Library Strategic Plan: Goal 1 (Collection)
 - Allowed acquisitions staff to provide support to other library departments
- Other Considerations

Patron Involvement

 Library was looking for a way to allow faculty, staff, and students to participate the development of the library's collection

 JTacq provided patrons with a simple way to request items

Acquisitions System Requirements

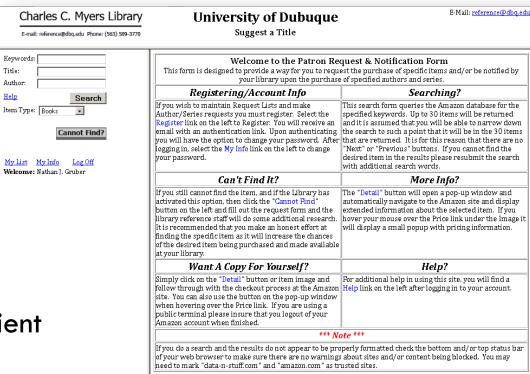
- Smooth, seamless information flow between with online vendors and acquisitions system
- Compatibility with existing Horizon ILS.
 - Integration with existing Bibs
 - Existing Holdings Check (ISBN, Title Keyword)
 - Automated purchase order data entry
- □ Also considered Baker & Taylor's Title Source
 - Expense
 - Issues with overwriting existing bibs

Liaison Program

- Each librarian is responsible for collection development for assigned departments
- Librarians receive and review faculty requests and approved requests are forwarded to Acquisitions
- JTacq software is the bridge between librarians and acquisitions.

Gathering Requests

- JTacq Patron Request
 - System
 - Website-based interface
 - Patrons create individual accounts
 - Submitted requests accessed by acquisitions' JTacq client
 - Buy-Not-BorrowProgram



Gathering Requests

- Books In Print
 - Collection development tool for Librarians
 - Lists are exported from BIP in CSV format and imported into JTacq client

- Other Requests
 - Emails & physical request slips
 - Added to JTacq through Drag-N-Drop or item search functions

Notifications

Patrons receive instant feedback about requests

 Patrons receive email notifications at time of purchase and when item is ready to checkout

 JTacq patron notification templates and information shared between acquisitions and cataloging

Library is more responsive to patron needs

Efficiency

- Streamlined process & procedures in Acquisitions
 - Acquisitions Staff Member
 - Staff position duties and title expanded to include management of library statistics
 - Acquisitions & Data Management Assistant
 - Position duties now include providing support to library public services and Information Literacy
 - Reference Desk shifts scheduled as a part of Acquisitions position
 - Allows librarians to focus on information literacy instruction
 - Assist as needed in information literacy instruction sessions

Efficiency

- Streamlined process & procedures in Acquisitions
 - Student Assistants:
 - Two part-time student assistants assisted with per-order holdings check, pricing check, Horizon data entry, and receiving process
 - Student Assistant needs reduced to one part-time student shared between Acquisitions and Library Administration.
 - Responsibilities reduced to shipment receiving and other duties as needed.
 - Second student shifted to circulation desk duties.

JTacq Demonstration

Conclusion

□ Questions?